Alexis Lemus

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Education

Bachelor of Science in Marketing & Business Administration, Expected Grad. June 2029 University of Nevada, Reno

College and Career Readiness Degree, High School, specializing in graphic design and marketing. Grad. May 2025 Southeast Career Technical Academy.

Experience

Chicken Shack – Henderson, Nevada

December 2024-Present

Cashier/ Expo

- Specializing in cashier and expo responsibilities, with a focus on accuracy and customer service, and ensuring quality
- Managing the cash drawer during opening and closing, accurately handling money, and distributing tips from the tip pool
- Entrusted with securing the front of the store (lock/unlock) for both morning and night shifts
- As a cashier and expo, responsible for opening/closing duties, maintaining cleanliness, and ensuring all areas were prepared for the next shift

Chicken Shack - Las Vegas, Nevada

February 2024-June 2024

Cashier/ Expo/Cook

- Specialized in Cashier operations with a focus on accuracy and customer service
- Self-Trained Expo and Cook duties. Demonstrating adaptability and initiative
- Completed full cashier training within the first week and received a key for closing after three weeks
- Trained and supported new employees, becoming fully responsible for onboarding within one month

Skills

- Graphic Design (Southeast Career Technical Academy)
 - Winner of three awards for graphic design and logo development
 - o Proficient in Adobe, such as Illustrator, After Effects, and Photoshop
- Customer Service (Chicken Shack)
 - Conflict resolution and problem-solving in fast-paced situations
 - Clear and professional communication with customers and team members
 - Active listening and adaptability under pressure